



Business Trade Name \_\_\_\_\_

**TIRE SALES & SERVICE QUESTIONNAIRE**

1. Do you sell new tires manufactured more than 3 years ago? .....  Yes  No
2. Do you give your customer the quality grading label affixed to each new tire you sell?  Yes  No
3. Do you sell used tires manufactured more than 4 years ago, or with less than 4/32 of useable tread depth? .....  Yes  No
4. Do you sell retreaded (recap) tires? .....  Yes  No
5. Do you install, balance and torque lug nuts on every tire assembly you sell or service?  Yes  No
6. Do you install every tire you sell? .....  Yes  No
7. Do you install tires you did not sell? .....  Yes  No  
If "Yes", what percentage of your work does this represent?      %
8. Do you have a quality assurance program to prevent improper installation, faulty workmanship and mismatched tire sizes? .....  Yes  No
9. Are your technicians certified by National Institute of Automotive Service Excellence?  Yes  No  
If "No", describe your training process \_\_\_\_\_
10. What percentage of your work is? New tires      % Used tires      % Specialty tires:  
Off Road      %; Racing      % Construction Equipment      % Farming Equipment      %

Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information, or conceals for the purpose of misleading, information concerning any fact material thereto, may be committing a fraudulent insurance act, and may be subject to a civil penalty or fine.

\* Not applicable in all states

Applicant Signature: \_\_\_\_\_  
/ \_\_\_\_\_

Date: \_\_\_\_\_/\_\_\_\_\_/\_\_\_\_\_